

EMPATHIC INFORMATION SYSTEMS: FROM DIVERSIFIED APPLICATIONS TO E-LEARNING FORUM APPLICATIONS

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Abstract

The keynote will present what is empathy and emphatic information systems. It will then make an overview of the latest developments in this field through presenting several technologies and describing several cases in various areas that are being developed. It will then focus on an e-learning specific empathic development, an empathic forum. It will present the broad e-learning environment as well as the empathic forum, with its characteristics, shortcomings and also possibilities. Finally it will present the results of a UTAUT model applied to this new possibility and its implications.